


From: Teresa DiFalco cta-associates@cogeco.ca 
Subject: Suzanne Young - Injury November 26, 2012
Date: December 20, 2012 at 9:15 AM
To: pvalvaso@stjoes.ca
Cc: Suzanne Young suzanne.young11@gmail.com



Hi Phil,

My sister Suzanne has ask me to follow up with respect to your investigation into the injury that my sister incurred while a patient at St. Joe's. We have not heard back from the hospital with respect to her head injury following major her surgery on November 26, 2012. My sister's head still hurts and she is still experiencing headaches as a result. Her daughter noticed that the area where the pain is coming from is balding (see attached picture). My sister is in pain and we need to get to the bottom of this. She is very upset and this is troubling her.

Phil, I would appreciate you forwarding this email to the correct department or individual that can get to the bottom of this and provide some answers. I would ask that you please copy us on any redirection.

We appreciate hearing back from someone today.

Thank you,
Teresa





Sent from my iPhone

Teresa DiFalco
cta-associates@cogeco.ca

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